



Accessibility Plan for Ray's Moving & Storage

GENERAL

Ray's Moving & Storage is committed to preventing, identifying and removing barriers that impede the ability of people with disabilities to access services. This Plan is in compliance with the Accessible Canada Act. The ACA is a new law that will help make all of Canada more accessible for people with disabilities.

You can tell us what you think of the Plan by contacting:

Program Manager of Accessibility Plan at info@raysmoving.ca

611 – 47th Street E

Saskatoon, SK S7k 5G5

1-800-667-3928

AREAS DESCRIBED UNDER SECTION 5 OF THE ACA

Employment

Ray's Moving & Storage has approximately 30 employees between their two locations in Saskatoon & Regina.

Built Environment

Ray's Moving & Storage has office/warehouse spaces in Saskatoon & Regina. Members of the public rarely visit these office spaces. The office spaces have some accessibility features, including step-free entry and front of entrance door parking.

Information and Communication Technologies (ICT)

Ray's Moving uses many different technologies including public website (www.raysmoving.ca), social media platforms, and programs that only our employees use. We plan to conduct a website accessibility audit that includes user testing by persons with disabilities. We will remove the minor website barriers found through our consultations and others that are discovered. These include:

- Changes to text contrast and size;
- Improvements to structure and formatting; and
- Improving navigation of the website for people who are using a screen reader.

Communication other than ICT

Our office is able to answer questions from the general public via email & phone.

Procurement of Goods, Services and Facilities

Ray's Moving buys products and services that support our activities.

Design and Delivery of Programs and Services



Ray's Moving provides the services of packing & moving household goods and effects. Most of the ways that our customers interact with us are noted in the Communication section.

Transportation

Ray's Moving operates vehicles that provide transportation of customers household good and effects. We do not run transportation services for the general public.

CONSULTATIONS

Ray's Moving is committed to listening to and learning from people with disabilities and being able to accommodate them. For this plan we consulted local member institution for advice & guidance.